





# Invitation

There are a number of good reasons to make every possible effort to help cities throughout the world develop in a more sustainable way.

We know that globalisation and urbanisation go hand in hand and that growth is concentrated to cities. Thus, the stress on urban structures and many of those who live there is increasing day by day. Pressure is intensifying for the provision of housing, work opportunities, education, water, sanitation, mobility, social equity and, last but not least, a good quality of life for urban residents. These demands should be met in a sustainable fashion so that future generations can be assured of having their needs met.

We believe that many of the solutions already exist. Our aim with the Stockholm Partnerships for Sustainable Cities is to enable an exchange of experiences, knowledge and technology between the different stakeholders involved in this development process. Local authorities, business, non-governmental and international organisations, scientists and media all have important roles to play. On many levels the necessary dialogue has already begun, but we need to deepen our knowledge and strengthen our commitment to achieve long-lasting sustainability.

Stockholm Partnerships for Sustainable Cities has evolved from its collection phase to its networking phase and is soon approaching its culmination. We are committed to organising an event that will enrich us all and provide a deeper and much needed understanding of the processes of sustainable development.

I invite you to “New Solutions for Sustainable Cities – the Stockholm Partnerships for Sustainable Cities” concluding event – and would like to encourage you to participate actively in this knowledge-sharing process.

*Carl Cederschiöld,*

*Mayor of Stockholm*

## New Solutions for Sustainable Cities 4–7 June 2002, Stockholm, Sweden

**D**uring the past year, the Stockholm Partnerships for Sustainable Cities programme has been collecting extensive information from on-going projects that deal with different aspects of urban sustainability. Nearly 250 projects from 53 countries have submitted entries to the programme. The ideas and solutions proposed range widely, from micro-financing to advanced energy technology and from educational programmes in schools to car sharing. Projects have been submitted by private enterprises as well as by municipalities and academia and reflect all kinds of stakeholder partnerships.

Thanks to these project teams, having so generously shared their thoughts and experiences with all of us, we have been able to create an instrument that is nothing less than a “knowledge base” of urban innovations. This is both a valuable source of inspiration and concrete information for people and groups in different places, who are on the lookout for ideas that might improve living conditions in their own cities.

The concluding event in Stockholm aims at making the best possible use of this knowledge base. We know that a great deal of ad hoc networking between participants has taken place already. This is only the beginning, we hope, because during the concluding event in Stockholm we are committed to providing a structure and a platform for this central mission of the Stockholm Partnerships Programme.

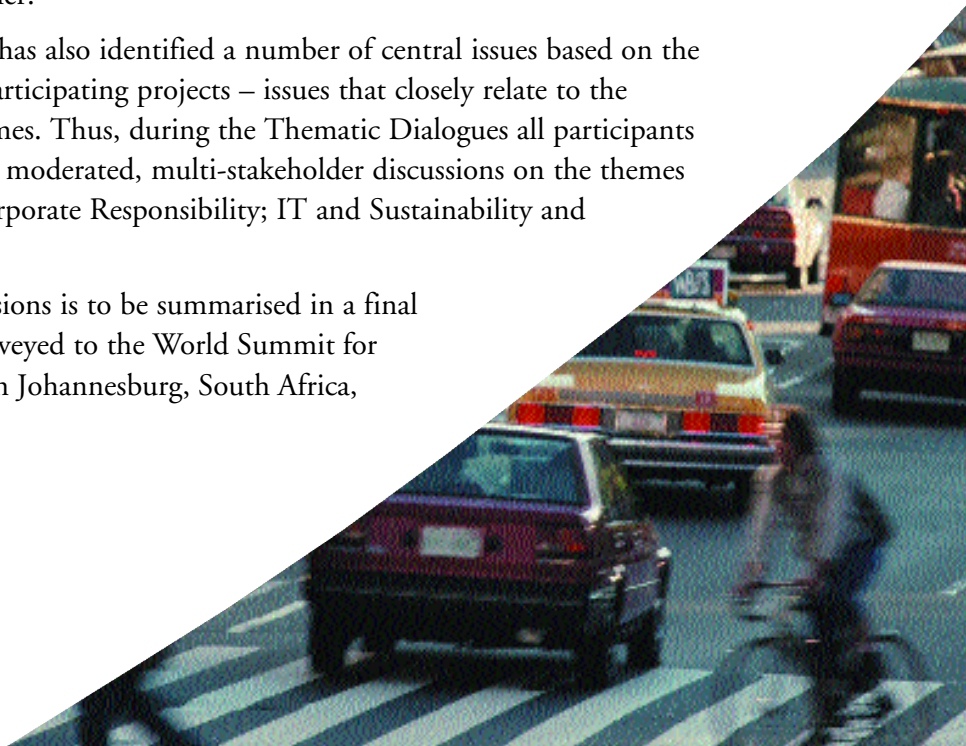
### Event Format

**T**hrough the Jury screening process, various affinities and issues have been identified as common to many projects. The fact that projects have been encouraged to “cluster” for their presentations in Stockholm aims to stimulate a deepened exchange between them.

The structure of the event, based on two of its main components, the Sustainable Cities Exhibition and the Thematic Dialogues, offers the possibility to deepen this collaboration one step further.

The organising committee has also identified a number of central issues based on the information provided by participating projects – issues that closely relate to the conference’s four main themes. Thus, during the Thematic Dialogues all participants are invited to contribute in moderated, multi-stakeholder discussions on the themes of Knowledge Transfer; Corporate Responsibility; IT and Sustainability and Urban Governance.

The output of these discussions is to be summarised in a final document, that will be conveyed to the World Summit for Sustainable Development in Johannesburg, South Africa, in August/September 2002.





PROGRAMME – FIRST ANNOUNCEMENT

# The Conference, Exhibition &

## Pre-Programme Monday 3 June 2002

A selection of visits and seminars will be organised in central locations of Stockholm by companies, research institutes and government agencies on Monday 3 June. Please indicate your field of interest on the registration form and you will be contacted regarding the details.

MAIN VENUE FOR THE CONFERENCE AND EXHIBITION:

The Stockholm Kulturhus, Sergelstorg, Stockholm

## Tuesday 4 June 2002

10:00 – 16:00 REGISTRATION AT STOCKHOLM KULTURHUS

10:00 – 14:00 Technical visits to Hammarby Sjöstad, urban renewal site in Stockholm  
Hammarby Sjöstad is a totally new part of the City of Stockholm with a totally new approach to the environment. Previously a run-down dockland and industrial park, it has been transformed into a modern, ecologically sustainable part of the city with 8,000 apartments for some 20,000 people. By 2010 approximately 30,000 people will live and work in the area. More detailed information about Hammarby Sjöstad is available at [www.hammarbysjostad.stockholm.se/](http://www.hammarbysjostad.stockholm.se/)

16:00 – 19:00 Inauguration of the Exhibition at the Stockholm Kulturhus  
Welcome Reception for Project representatives, Delegates, Active Participants, Guests of Honour and Media. Presentations of participating projects

## Wednesday 5 June 2002

8:30 – 16:30 VENUE: The Stockholm Kulturhus  
Daily Exhibition of Projects & Networking Opportunities  
– also open to specialists and the general public

8:00 – 09:00 REGISTRATION

9:00 – 11:00 OPENING PLENARY SESSION:  
Setting the Scene and Celebration of the 30<sup>th</sup> World Environment Day  
Carl Cederschiöld, Mayor of Stockholm, Sweden  
Björn Stigson, President, World Business Council for Sustainable Development (WBCSD), Geneva, Switzerland  
Invited Urbanist from the United Nations  
Sir Peter Hall, Bartlett Professor of Planning, Bartlett School of Planning, University College London, London, UK

# Award Programme, 4 – 7 June 2002

11:00 – 11:30 *Coffee/Tea*

11:30 – 12:30 Visits to the Projects in the Exhibition Hall

12:30 – 14:00 *Lunch*

14:00 – 16:00 PLENARY SESSION:

Introduction to the Group Sessions of the Parallel Thematic Dialogues

Presentation of the Four Dialogue Themes:

A. *Worldwide Knowledge Sharing: Challenges and Opportunities*

Julia Marton-Lefèvre, Executive Director, LEAD International,  
London, UK

B. *Partnerships: The Market and Sustainability*

Hans-Olov Olsson, President and CEO, Volvo Car Corporation,  
Gothenburg, Sweden

C. *Towards Sustainability: The Role of Information Technology*

Anders Wijkman, Member of the European Parliament

D. *Responsible Governance for Urban Livelihoods*

Karen J. Anderson, President, National League of Cities,  
Washington DC, USA

18:30 – 00:30 Award Ceremony Banquet under the Patronage of His Majesty the King of Sweden and in the presence of Her Majesty the Queen

- Banquet Noble Prize-style
- The International Jury announces the winning projects and presents the motivations for the selections.
- Mrs Jacqueline Aloisi de Larderel will lead the celebration of UNEP on its 30<sup>th</sup> anniversary

VENUE: The Blue Hall, Stockholm City Hall

All to be seated at 19:15 in anticipation of Their Royal Highnesses

ATTIRE: Dark suit or national costume



## Thursday 6 June 2002

8:30 – 16:30 **VENUE:** The Stockholm Kulturhus  
Daily Exhibition of the Projects & Networking Opportunities – also open to specialists and the general public

9:00 – 17:00 **Parallel Thematic Dialogues:** Conference participants follow a pre-selected breakout group throughout the day, divided into four Sessions as follows:

### 9:00 – 17:00 **Parallel Thematic Dialogues**

Since its launch last year, the key element for the Stockholm Partnerships for Sustainable Cities has been *participation*. Through the whole process of gathering information on city projects around the world, the Stockholm team has tried its best to foster a participatory culture between partners and projects. In this same spirit, the Jury decided to suggest the naming and clustering of “Ambassador” and “Partner” projects, rather than simply designating isolated finalists for the concluding event.

This has further enhanced the importance of active participation on a global scale between various stakeholders.

The concluding event, “New Solutions for Sustainable Cities”, aims to emulate the same spirit by making the Dialogue Sessions its most central component. There are four cross-cutting themes for these sessions, each of paramount importance to any city wishing to develop in a more sustainable fashion.

In preparing for these Dialogues, the Stockholm Partnerships team and members of the Jury have carefully

### A. **Worldwide Knowledge Sharing: Challenges and Opportunities**

The underlying purpose of the Stockholm Partnerships is to identify and make known solutions to selected problems of urban sustainability so that as many people as possible can learn from and be inspired by them. All participating projects have offered to share their experiences and give free advice. Our aim with this Dialogue Session is for all participants to contribute to a greater collective knowledge on the issues at stake, and discuss how we can stimulate further learning by sharing, starting from the examples before us. One of the topics to be considered is that of creating a future World Sustainable Cities Innovations Knowledge base, most likely in collaboration with other institutions and other databases and with the intention of developing information and insight in these important areas of the sustainable development challenge.

The Dialogue Session on Knowledge Sharing is moderated by Julia Marton-Lefèvre, Executive Director of LEAD International (Leadership for Environment and Development). LEAD is an international network of professionals from nearly 70 countries drawn from business, media, public sectors, academia and NGOs. LEAD’s aim is to create and sustain a global network of emerging and existing leaders who are ready and willing to address environment and development challenges in different countries.

### B. **Partnerships: The Market and Sustainability**

In the current intense debate on globalisation one argument is that sustainability and the market economy are antagonistic concepts. One can pursue sustainability or market-efficiency – but not both. From many of the participating projects we know that this does not have to be the case. Learning from projects that success-fully combine sustainability and the market is an opportunity for all. In order to make the two juxtapose properly and to move to a more sustainable planet and more sustainable lives, we must give this serious consideration in thought and through action.

Enhanced debate will be the focus of this forth Dialogue Session, led by Dr. Kurt Hoffman, Deputy Director of the Shell Foundation, which supports the Shell Group’s efforts towards sustainable development. Indeed, the discussion will be enriched from experiences of the project teams participating in the discussions.



examined participating projects and identified a number of key issues to be discussed from a solution-finding perspective. Each Dialogue Session will contain a traditional panel discussion, where invited panellists in collaboration with representatives from selected projects will make short presentations to be discussed by all participants. Each session will contain a workshop, where participants will form groups of 8–10 persons that will be given specific questions to tackle and report back on to the larger group.

The Dialogue Sessions will mix presentations by participating projects and partner organisations to stimulate debate and find answers to concrete issues.

You are kindly requested to choose between the four Dialogue Sessions in the registration form. Your input is important, and your contribution in the Sessions may very well turn out to have made all the difference, when the conclusions come to be formulated.

### C. Towards Sustainability: The Role of Information Society Technologies

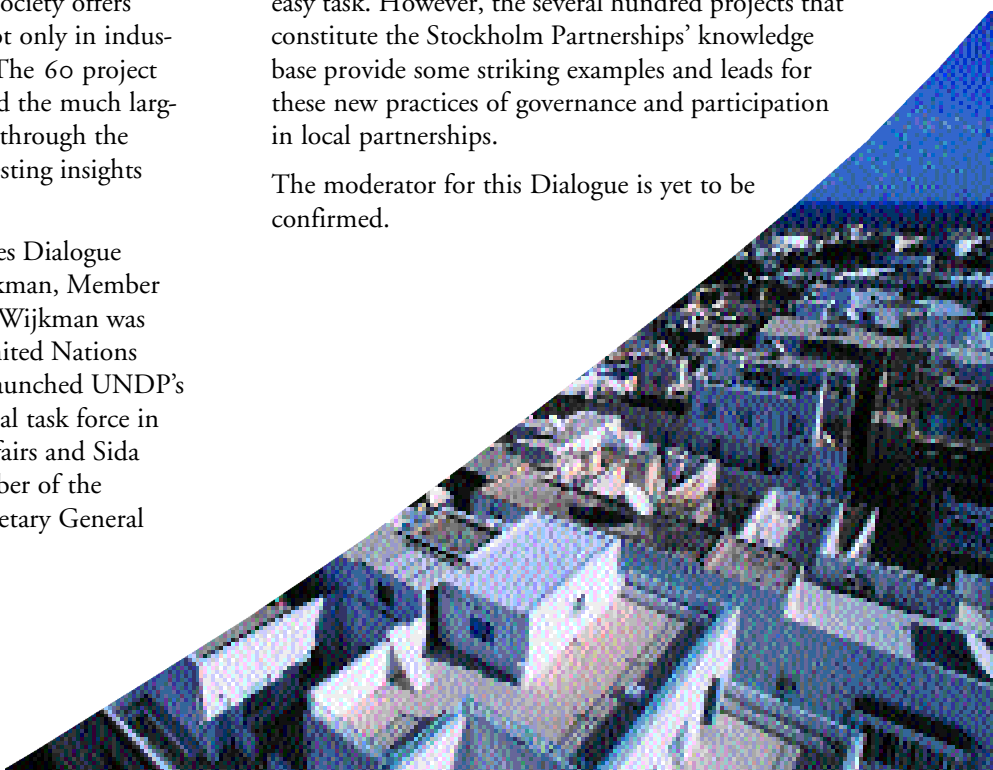
Swedes have a reputation for being technology-optimists, and Stockholmers are no exception. A large number of the nominated projects rely in one way or another on information technology for their innovation and implementation. In addition, the entire networking exercise that has created the content and base for the Stockholm Partnerships programme is entirely IT-dependent. It is the firm belief of the Stockholm Partnerships team that the gradual transition from industrial to information society offers unique potential for sustainability not only in industrialised economies but everywhere. The 60 project teams participating in Stockholm and the much larger group that is following the events through the Partnerships' website can share interesting insights with us on this matter.

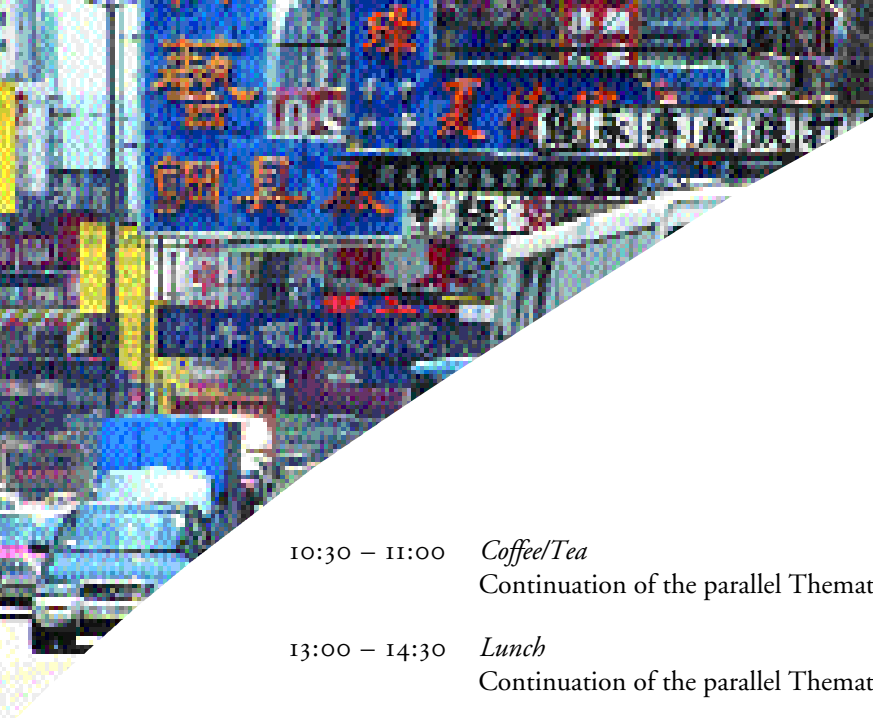
The Information Society Technologies Dialogue Session is moderated by Anders Wijkman, Member of the European Parliament. Anders Wijkman was Assistant Secretary General at the United Nations and Policy Director of UNDP and launched UNDP's ICT for development. He led a special task force in the Swedish Ministry for Foreign Affairs and Sida on the digital divide and was a member of the high-level advisory group to the Secretary General on the digital divide.

### D. Responsible Governance for Urban Livelihoods

Thirty years after the first UN Conference on the Human Environment, held in Stockholm in 1972, progress has been made in developing governance instruments related to sustainability in cities. It is clear, however, that further efforts are needed. Responsible governance in the 21<sup>st</sup> century manages to find new ways to combine top-down and bottom-up processes that empower citizens, NGOs, all levels of government and local authorities. This is not an easy task. However, the several hundred projects that constitute the Stockholm Partnerships' knowledge base provide some striking examples and leads for these new practices of governance and participation in local partnerships.

The moderator for this Dialogue is yet to be confirmed.





- 10:30 – 11:00 *Coffee/Tea*  
Continuation of the parallel Thematic Dialogue Sessions
- 13:00 – 14:30 *Lunch*  
Continuation of the parallel Thematic Dialogue Sessions
- 15:30 – 16:00 *Coffee/Tea*  
Continuation of the parallel Thematic Dialogue Sessions
- 18:00 – 19:00 Cultural evening programme  
Lecture on *The European Church Organ as a Model for Urban Sustainable Development* and organ concert in the German Church, Tyska brinken, the Stockholm Old Town.  
Professor Hans Davidsson, Göteborg Organ Art Center (GOArt), Gothenburg University, Sweden, and Eastman School of Music, Rochester, NY, USA, will share the experiences of creating sustainable development through research and the reconstruction of an artefact and its music.

## Friday 7 June 2002

- 8:30 – 15:00 VENUE: The Stockholm Kulturhus  
Daily Exhibition and Presentations of the Finalists & Networking Opportunities – also open to specialists and the general public
- 9:00 – 10:30 SYNTHESIS PLENARY SESSION:  
Reports from the Parallel Thematic Dialogues
- 10:30 – 11:00 *Coffee/Tea*
- 11:00 – 13:00 CONCLUDING PLENARY SESSION:  
Review and Take Home Messages, including, those for the Johannesburg Summit, and wrap-up
- 13:00 – *Concluding lunch*

## REGISTRATION FORM

PLEASE USE BLOCK LETTERS

Please use one form per person

Family name \_\_\_\_\_

First name \_\_\_\_\_ Title \_\_\_\_\_

Company/Organisation \_\_\_\_\_

Dept \_\_\_\_\_

Street/Box \_\_\_\_\_

Postal Code \_\_\_\_\_ City \_\_\_\_\_

Country \_\_\_\_\_ E-mail \_\_\_\_\_

Tel \_\_\_\_\_ Fax \_\_\_\_\_  
(Incl. country and area code) (Incl. country and area code)

Special dietary requirements: \_\_\_\_\_ (800)

## PROJECT

Finalist project name: \_\_\_\_\_ (sort)

- REGISTRATION – invited participant**
- I will participate with an Ambassador project and would like to take advantage of the waived registration fee. Max.2 persons / project. (001)
- I'm a member of the Jury (003)
- I'm a speaker/moderator (004)

**REGISTRATION – paying participant**

\* For VAT regulations, please see the Programme

- |   | <b>Price SEK</b> | <b>No. of persons</b> | <b>Total SEK</b> | (Code) |
|---|------------------|-----------------------|------------------|--------|
| <input type="checkbox"/> I will participate as a paying participant | 4300 incl. VAT*  | 1                     | _____            | (005)  |
|   | 3440 excl. VAT   | 1                     | _____            | (006)  |

**SOCIAL PROGRAMME**

- |  |       |   |  |           |
|--|-------|---|--|-----------|
| June 4, Welcome Reception at the inauguration          | Incl. | 1 | <input type="checkbox"/> Yes <input type="checkbox"/> No | (010/011) |
| June 5, Award Ceremony Banquet at the City Hall        | Incl. | 1 | <input type="checkbox"/> Yes <input type="checkbox"/> No | (012/013) |
| June 6, Lecture and organ concert in the German Church | Incl. | 1 | <input type="checkbox"/> Yes <input type="checkbox"/> No | (014/015) |

**HOTEL DEPOSIT**

Radisson SAS Royal Viking SEK 3500/room \_\_\_\_\_

Radisson SAS Strand & Nordic Hotels SEK 3000/room \_\_\_\_\_

All other hotels SEK 2000/room \_\_\_\_\_

**Total SEK** \_\_\_\_\_

\*Any VAT increment will be specified in the confirmation letter. StoCon's VAT registration number is SE55612772801.

**THEMATIC DIALOGUES – JUNE 6**

Please mark your preferred first (1) and second (2) hand choice. Please note that the thematic dialogues run parallel.

*Preferred choice*

- |   |       |       |
|---|-------|-------|
| A. Worldwide Knowledge Sharing: Challenges and Opportunities            | _____ | (020) |
| B. Partnerships: The Market and Sustainability                          | _____ | (030) |
| C. Towards Sustainability: The Role of Information Society Technologies | _____ | (040) |
| D. Responsible Governance for Urban Livelihoods                         | _____ | (050) |

**TECHNICAL VISITS AND SEMINARS PROGRAMME IN STOCKHOLM – JUNE 3 & 4, 2002**

A selection of visits and seminar programmes organised by companies, research institutes and governmental bodies are being planned for Monday June 3. Please indicate the field of interest below. You will be contacted regarding details for this visit. The visits are included in the registration fee. Please note that the visits and the seminar on Monday run parallel.

- |                             |  |       |
|-----------------------------|--|-------|
| <i>Monday June 3, 2002</i>  | VISIT <input type="checkbox"/> Water management                                      | (100) |
|                             | VISIT <input type="checkbox"/> Air pollution control                                 | (101) |
|                             | VISIT <input type="checkbox"/> Waste Management                                      | (102) |
|                             | VISIT <input type="checkbox"/> Energy  | (103) |
|                             | VISIT <input type="checkbox"/> Information Technologies                              | (104) |
|                             | SEMINAR <input type="checkbox"/> Ecological Sanitation in Urban Environments Seminar | (105) |
| <i>Tuesday June 4, 2002</i> | VISIT <input type="checkbox"/> Technical visit to Hammarby Sjöstad 10:00-14:00       | (106) |

*Please turn over!*

## REGISTRATION FORM

Please repeat name and fax number: \_\_\_\_\_

## ACCOMMODATION

Arrival date: June \_\_\_\_\_

Departure date: June \_\_\_\_\_

 Late arrival (after 18:00)

Hotels and rates	Deposit	Single room			Double room	
		Budget	Standard	Superior	Standard	Superior
Freys	2 000	—	<input type="checkbox"/> 1 495	—	—	—
Rica City Kungsgatan	2 000	—	—	<input type="checkbox"/> 1 575	—	<input type="checkbox"/> 1 620
Adlon	2 000	<input type="checkbox"/> 1 591	<input type="checkbox"/> 1 795	—	—	—
Birger Jarl	2 000	—	<input type="checkbox"/> 1 672	<input type="checkbox"/> 1 895	<input type="checkbox"/> 1 743	<input type="checkbox"/> 2 076
Terminus	2 000	—	<input type="checkbox"/> 1 795	—	<input type="checkbox"/> 2 015	—
Radisson SAS Strand	3 000	<input type="checkbox"/> 1 949	<input type="checkbox"/> 2 995	—	<input type="checkbox"/> 2 995	—
Nordic Hotels	3 000	—	<input type="checkbox"/> 2 285	—	<input type="checkbox"/> 2 485	—
Radisson SAS Royal Viking	3 500	—	—	<input type="checkbox"/> 3 129	—	<input type="checkbox"/> 3 379

All rates in SEK/night include breakfast buffet, service and a VAT increment of 12%.

All hotels offer private bath/shower/WC, telephone, radio and TV.

Taxes or official charges are subject to change without notice.

Special requests (non-smoking / sharing double room with (name) etc.) \_\_\_\_\_

Reservations will be confirmed when Stockholm Convention Bureau has received your hotel deposit.  
For information on budget hotels please visit the conference website [www.partnerships.stockholm.se](http://www.partnerships.stockholm.se)

## PROCESSING AND PUBLICATION OF PERSONAL DATA

I have studied the programme and approve of the planned processing of my personal data, as described under "Processing and publication of personal data"

Approval  Yes  No (200/201)

## PAYMENT

Please indicate which of the following means of payment you will use:

- Banker's Draft (Personal or Company cheques cannot be accepted)
- Bank Account, SEB Banken, Stockholm No 5267-10 066 16, SWIFT-address ESSESESS  
(IBAN Account No SE7350000000052671006616)
- Postal Giro 65 37 38-5 (Nordic countries only)  Bankgiro 644-8773 (Sweden only)
- Eurocard / Mastercard  Diners Club  American Express  Visa

Payment should be made in SEK payable to StoCon.

Please indicate "Stockholm Partnerships 2002" and your name on all money transfers.

Charge my credit card No.: \_\_\_\_\_ Expiry date: \_\_\_\_\_

Total SEK: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Please return to:

Stockholm Convention Bureau, Stockholm Partnerships 2002, Box 6911, SE-102 39 Stockholm, Sweden.

Fax: +46 8 5465 1599.

PLEASE DO NOT FORGET TO TAKE A COPY FOR YOUR OWN RECORD!

## REGISTRATION

Please use the registration form to register.

- Two (2) persons per Ambassador project are welcome to participate in the Conference with waived registration fees.
- All other participants are requested to pay the registration fee;

**Excl. VAT: SEK 3 440      Incl. VAT: SEK 4 300**

Swedish tax legislation requires participants to pay their registration fee either including or excluding Swedish VAT, depending on which country they are from. Therefore, please identify your category below and choose the appropriate alternative on the registration form:

- All participant fees paid from countries outside the European Union Excl. VAT
- Participant fees paid by companies and other taxable entities within the European Union Excl. VAT
- Participant fees paid by non-taxable entities (institutions/organisations, etc.) and private persons within the European Union Incl. VAT
- All participant fees paid within Sweden Incl. VAT

### Payment

All payment should be made in Swedish Kronor (SEK) to Stockholm Convention Bureau, 'Partnerships 2002'.

Please indicate the participant's name and 'Partnerships 2002' clearly in order to ensure that the payment will be correctly registered.

You can choose one of the following means:

1. Credit card: American Express, Diners Club, Eurocard/Mastercard or VISA cards will be accepted. The card number and expiry date should be indicated in the appropriate spaces on the registration form
2. Banker's draft: Can be purchased at your bank and forwarded together with the registration form. We regret that personal or company cheques cannot be accepted

3. Bank transfer: Can be made to S E B, Stockholm, Account Number: 5267-10 066 16  
Swift-address ESSESESS, (IBAN Account No. SE7350000000052671006616)
4. Postal Giro: From the Nordic countries, payment can be sent by Postal Giro 65 37 38-5
5. Bankgiro: From Sweden payment can also be sent by Bankgiro 644-8773

### Confirmation

Your registration to the Conference, and your hotel reservation will be confirmed to your e-mail address or postal address when your payment has been received by Stockholm Convention Bureau.

### Cancellation policy

A written notification of cancellation should be sent to Stockholm Convention Bureau.

If received before May 10, 2002, the registration fee, except for a cancellation charge of SEK 500, will be refunded. After May 10, 2002, a cancellation fee corresponding to the registration fee will be charged. For cancellation of hotel accommodation please see "Hotel reservation".

### Processing and publication of personal data

The personal data of the Conference participants may be required even after the conference has been held; to render an account of the conclusions arrived at during the conference, for statistical purposes, and for the dispatch of information on future, new conferences within the field in question. Personal data will also, in certain cases, be transferred to other companies participating in the conference to enable them to engage in marketing activities. We require notification of your consent to this data processing, by your approval on the registration form. This is due to common rules adopted within the EU.

## ACCOMMODATION

### Hotel reservation

Stockholm Convention Bureau, StoCon, will arrange your hotel accommodation. Since only a limited number of hotel rooms have been reserved, StoCon will deal with incoming requests on a "first come-first served" basis. In order for StoCon to fulfill your requirements, you are advised to register at your earliest convenience. In the event of the preferred hotel being fully subscribed, StoCon reserves the right to book another available alternative. Furthermore, the StoCon hotel secretariat will assist you throughout the Conference.

All rates in SEK/night include breakfast buffet, service and a VAT increment of 12%. All hotels offer private bath/shower/WC, telephone, radio and TV. Taxes or official charges are subject to change without notice.

Hotels and rates		Single room			Double room	
Hotels	Deposit	Budget	Standard	Superior	Standard	Superior
Freys	2 000	—	1 495	—	—	—
Rica City						
Kungsgatan	2 000	—	—	1 575	—	1 620
Adlon	2 000	1 591	1 795	—	—	—
Birger Jarl	2 000	—	1 672	1 895	1 743	2 076
Terminus	2 000	—	1 795	—	2 015	—
Radisson SAS						
Strand	3 000	1 949	2 995	—	2 995	—
Nordic						
Hotels	3 000	—	2 285	—	2 485	—
Radisson SAS						
Royal Viking	3 500	—	—	3 129	—	3 379

## ACCOMMODATION

Please note:  
The deadline for hotel reservation is April 25, 2002. After the deadline, StoCon can not guarantee a hotel room or the preferential rate.

All hotels are situated in central Stockholm, within walking distance to the Conference Venue.

### Reservations and payments

All payment should be made in Swedish Kronor (SEK) to Stockholm Convention Bureau, 'Partnerships 2002'. Your reservation will be confirmed when StoCon has received your hotel deposit, SEK 2000 – SEK 3500, depending on chosen hotel. The prepaid deposit will be deducted from your hotel bill when you check out. The remaining amount is to be settled by you directly with the hotel.

### Enquiries

Any enquiries or requests for additional information (as well as changes or cancellations of room reservations) are to be addressed directly to StoCon.

### Check-in and checkout times

The normal check-in and check-out times at most hotels are 15:00 and 12:00 noon, respectively.

### Cancellation

Hotel deposits will be refunded provided StoCon receives a written cancellation before April 25, 2002. We regret that the hotel deposit cannot be refunded after this date.

### Budget Hotels

For information on budget hotels please visit the conference website [www.partnerships.stockholm.se](http://www.partnerships.stockholm.se)

#### Organisers

The City of Stockholm Economic Development Agency

#### Venue

The Stockholm Kulturhus, Sergels Torg, Stockholm, Sweden

#### Website

For continuous update of information on the Conference, please visit the website: [www.partnerships.stockholm.se](http://www.partnerships.stockholm.se)

#### Time

Sweden is currently 2 hours ahead of Greenwich Mean Time (GMT).

**Exchange rate** 1 USD 10.30 SEK

#### Language

The official language of the conference is English, which will be used for all presentations and printed material.

#### Conference Secretariats

*The Stockholm Partnerships for Sustainable Cities*  
City of Stockholm Economic Development Agency  
Hantverkargatan 3A, SE-105 35, Stockholm, Sweden

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FAX: +46 8 508 28 030  
E-MAIL: [lana.kling@snk.stockholm.se](mailto:lana.kling@snk.stockholm.se)  
WEB: [www.partnerships.stockholm.se](http://www.partnerships.stockholm.se)

*Registration and accommodation*  
Stockholm Convention Bureau (StoCon)  
Box 6911, SE-102 39 Stockholm, Sweden  
TEL: +46 8 5465 1500  
FAX: +46 8 5465 1599  
E-MAIL: [stocon@stocon.se](mailto:stocon@stocon.se)  
WEB: [www.partnerships.stockholm.se](http://www.partnerships.stockholm.se)



The Stockholm Partnerships for Sustainable Cities is initiated and managed by the City of Stockholm with the support of a number of International and Swedish partner organizations.

